



## *The Public Service Commission State of South Carolina*

Jocelyn Boyd  
Chief Clerk/Executive Director  
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COMMISSIONERS  
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Justin T. Williams, Sixth District  
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Clerk's Office  
Phone: (803) 896-5100  
Fax: (803) 896-5199

November 22, 2019

Dear Ms. Jasmine Salter

Irmo, SC 29063

Dear Ms. Salter,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at [www.psc.sc.gov](http://www.psc.sc.gov).

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,  
Becky Latimer

**Complete Form, Print, Sign and Mail to:**  
Public Service Commission of South Carolina  
101 Executive Center Dr., Suite 100  
Columbia, SC 29210



2019-290-WS  
Protestant

Phone: 803-896-5100  
Fax: 803-896-5199  
www.psc.sc.gov

Text PSCAGENDAS to 39492

To receive an alert when Meeting Agendas are released

## Individual Complaint Form

Date\*: 11/19/2019

### Complainant or Legal Representative Information: \* Required Fields

Name \* Jasmine Salter  
Firm (if applicable) \_\_\_\_\_  
Mailing Address \* \_\_\_\_\_  
City, State Zip \* Irmo SC Phone \* \_\_\_\_\_  
E-mail \_\_\_\_\_

Name of Utility Involved in Complaint: \* Richland County Utilities

### Type of Complaint (check appropriate box below.) \*

- |  |  |  |   |
|--|--|--|---|
| <input type="checkbox"/> Billing Error/Adjustments   | <input type="checkbox"/> Deposits and Credit Establishment | <input type="checkbox"/> Wrong Rate    | <input type="checkbox"/> Refusal to Connect Service |
| <input type="checkbox"/> Disconnection of Service  | <input type="checkbox"/> Payment Arrangements              | <input type="checkbox"/> Water Quality | <input type="checkbox"/> Line Extension Issue       |
| <input type="checkbox"/> Service Issue   | <input type="checkbox"/> Meter Issue                       |  |   |
| <input checked="" type="checkbox"/> Other (be specific) <u>Proposed Wastewater Rate Increase</u> |  |  |   |

Have you contacted the Office of Regulatory Staff (ORS)? \* ☐ Yes ☒ No Name of ORS Contact: \_\_\_\_\_

### Concise Statement of Facts/Complaint: \* (This section must be completed. Attach additional information to this page if necessary.)

It would be absolutely ridiculous to raise sewer rates yet again. In a county troubled with government officials mismanaging public funds, this fault shouldn't be handed down to the consumers. This government has the funds to do any improvements they want, the real problem is the dirty politics going on behind the scenes and government officials padding their own pockets with money that should go back into making our town better. People shouldn't be forced to suffer because the system isn't working as it should. Paying a fixed monthly price also isn't fair to those who use less water than other residents. Sewer costs shouldn't be this high.

### Relief Requested: \* (This section must be completed. Attach additional information to this page if necessary.)

Sewer rates should be an exact reflection of the amount of water you used. If this passes, my sewer bill will be \$60 more than my water bill. That is absolutely absurd! It clearly shows the greed of government and big companies. Sewer rates are already way too high. Do not raise sewer rates.

**\*\*I GIVE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA PERMISSION TO PUBLISH THIS COMPLAINT AND ITS CONTENTS ON THE COMMISSION'S WEBSITE (dms.psc.sc.gov), AND I UNDERSTAND SUCH INFORMATION MAY BE SUBJECT TO PUBLIC SCRUTINY OR FURTHER RELEASE.** ☐ Yes ☒ No

Complainant's Signature\* (MUST BE SIGNED, DO NOT PRINT)

STATE OF SOUTH CAROLINA )  
COUNTY OF Richland )

### VERIFICATION

I, Jasmine Salter verify that I have read my complaint filed on 11/19/19  
Complainant's Name \* Date \*

and know the contents thereof, and that said contents are true.

**RECEIVED**  
NOV 21 2019

Complainant's Signature\* (MUST BE SIGNED, DO NOT PRINT)

Internal Use Only

Processed By	Date
H.E.	